



# THE FAST LANE TO MICROSOFT TEAMS PRODUCTIVITY

## EVERYTHING YOU NEED TO SECURELY AND SEAMLESSLY INTEGRATE VOICE AND VIDEO COLLABORATION WITH MICROSOFT TEAMS

**AudioCodes Solutions for Microsoft Teams include** products and services designed to simplify and accelerate voice-enablement of Microsoft Teams.

AudioCodes offers a comprehensive portfolio of products and services enabling IT professionals and systems integrators to build large and powerful Microsoft Teams solutions. It includes networking products (session border controllers, gateways and branch appliances), business phones and meeting room solutions, network management tools and a suite of business productivity applications.

ONE

### SOURCE

For all voice network elements

- **Comprehensive suite of products**  
Global network of distributors, resellers and system integrators
- **“Global Procurement” service**  
Available on monthly subscription basis

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### EXPERT TEAM

For voice professional services

- **Global services portfolio for partners**  
Planning, design and implementation
- **Managed spares**  
Global logistics

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### POINT OF CONTACT

For voice support

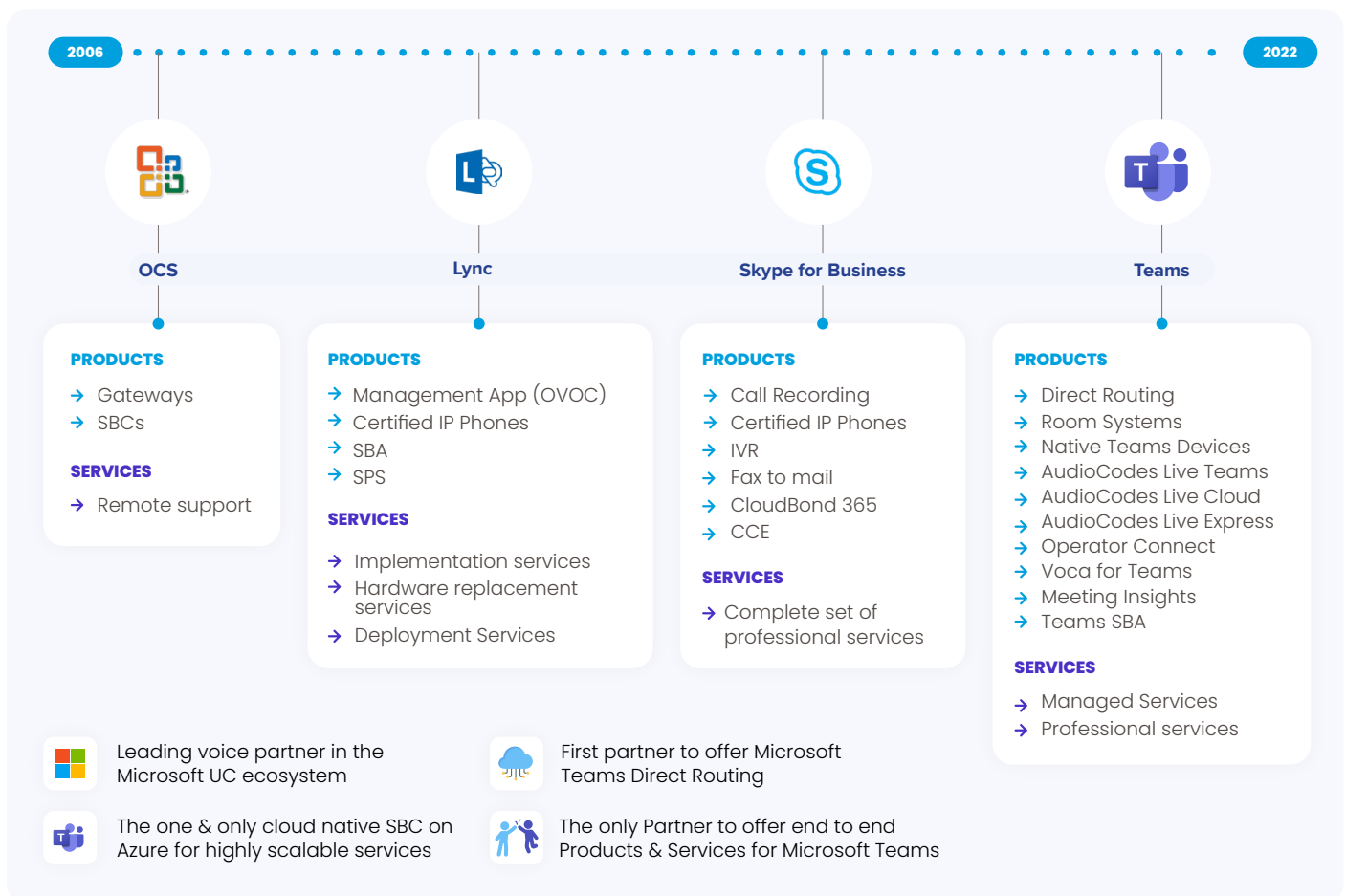
- **Extensive post-sales support**  
24/7 “follow the sun”
- **3 support centers in Americas, EMEA, APAC**  
Installation support hotline

# DELIVERING VOICE INNOVATION FOR MICROSOFT UC SINCE 2006

In today's hybrid workplace, our customers and their employees expect to have a modern unified communications (UC) experience that enables them to work from anywhere and at any time.

Since 2006, AudioCodes has enabled our partners and customers to drive the transition from the legacy PBX world to the new reality of UC and collaboration.

This is a great opportunity for partners to help their customers embrace these new productivity solutions and to accompany them on their journey to Microsoft Teams Phone System.



PSTN CONNECTIVITY

INTEGRATION WITH EXISTING UC/CC

MEETING ROOM SOLUTIONS

BUSINESS PHONES

ANALOG DEVICES CONNECTIVITY

COMPLIANCE RECORDING

CONVERSATIONAL IVR

QUALITY MONITORING & ANALYTICS

DEVICE MANAGEMENT

MANAGED SERVICES & SAAS SOLUTIONS

## WHY AUDIOCODES?

AudioCodes is a leading provider of advanced communications software, products and productivity solutions for the digital workplace.

Our field-proven track record of almost three decades in the VoIP industry will help you to build and operate all-IP voice networks for delivering UC, contact center solutions and hosted business services, whether in the cloud or on-premises.

AudioCodes' innovative technology is used by large multinational enterprises and leading tier one operators worldwide, providing enhanced quality and an improved end user communications experience.

## PRODUCT PORTFOLIO

THE INDUSTRY'S MOST COMPLETE MICROSOFT TEAMS VOICE SOLUTION PORTFOLIO



SBCS & GATEWAYS



DIRECT ROUTING SBCS



IP PHONES & ROOM SYSTEMS



CONVERSATIONAL IVR



MEETING PRODUCTIVITY



SURVIVABLE BRANCH APPLIANCES



CALL RECORDING



AUDIOCODES ONE VOICE OPERATIONS CENTER

## PROFESSIONAL SERVICES & SUPPORT

AUDIOCODES OFFERS A WIDE RANGE OF PROFESSIONAL SERVICES THAT COMPLEMENT OUR BUSINESS PARTNERS' OWN OFFERINGS



GLOBAL DEPLOYMENT



NETWORK READINESS ASSESSMENT



REMOTE MONITORING



24/7 GLOBAL SUPPORT



MANAGED SPARES



# AUDIOCODES LIVE

AudioCodes Live for Microsoft Teams is a subscription-based solution that simplifies the integration of Teams with the PSTN for a comprehensive collaboration, UC and enterprise telephony experience.

It provides a seamless, rapid and cost-effective way for partners to offer their end customers migration to a Teams managed solution hosted in the customer's data center or as a SaaS solution, and includes AudioCodes' market-leading session border controllers (SBC) certified by Microsoft for Direct Routing.

AudioCodes Live includes advanced user management tools that dramatically accelerate customer onboarding and daily management tasks. It boasts powerful analytics and reporting tools for real-time insights into customer deployments, resulting in improved voice quality and higher service availability.

## LIVE TEAMS

AudioCodes Live is a portfolio of managed services that simplifies the integration of Microsoft Teams with the PSTN to deliver UC and enterprise telephony. It provides a seamless, rapid and cost-effective migration to Microsoft Teams for high quality voice and video collaboration.

- ✓ Flexible managed service options
- ✓ Per-user-per-month subscription pricing
- ✓ Includes Direct Routing connectivity and telephony integration
- ✓ Advanced user and device management tools
- ✓ Optional add-ons include IP phones, meeting room devices, compliance recording

## LIVE EXPRESS

Live Express is a SaaS Direct Routing solution that simplifies customer onboarding while at the same time optimizing time-to-market for immediate delivery. It represents a hassle-free opportunity to leverage Microsoft Teams market growth and become a Microsoft partner.

- ✓ Flexible, scalable solutions to suit all partners' and customers' needs
- ✓ Cost-effective multi-tenant support
- ✓ One SBC instance supports multiple business customers
- ✓ Simple multi-tenant management
- ✓ Voice Operations Center provides self-service management for tenants and users
- ✓ User and DID migration achieved without the need for PowerShell scripting
- ✓ Automated provisioning of new business customers

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