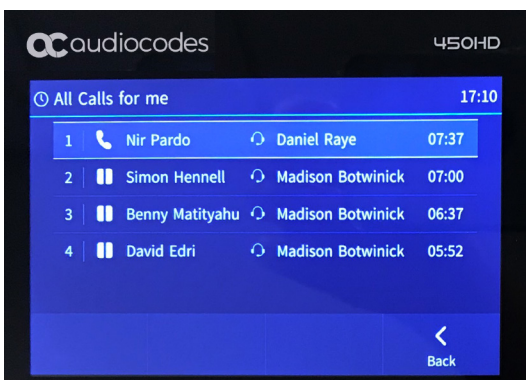
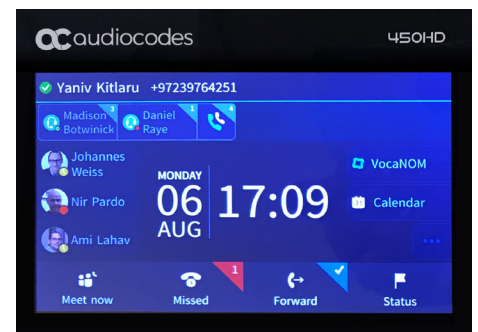




Multiple Boss Admin Using AudioCodes 400HD IP Phones

In today's reality, customers are moving from legacy PBXs to unified communications. Admin staff and personal assistants, who need to answer, monitor and organize calls and meetings for their bosses, have found that Skype for Business can make this difficult. Actions that were very easy and intuitive in their legacy PBXs are now much more complex. Overnight, admin assistants have had to adapt to new methodologies, new scenarios and new designs that can negatively impact their work and productivity.

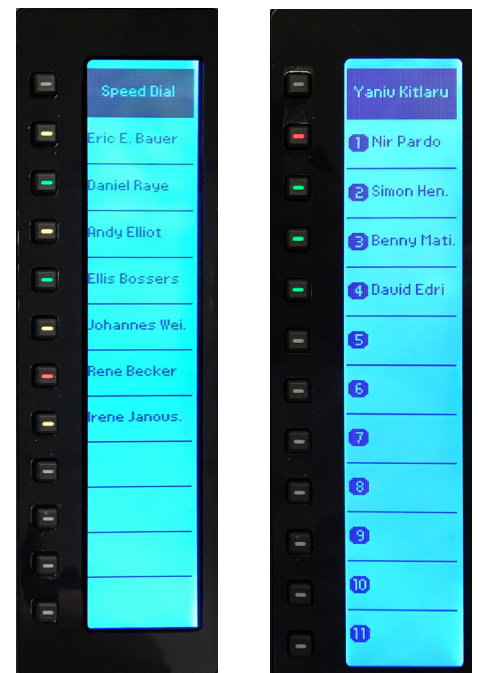
AudioCodes' Boss Admin functionality takes advantage of the integrated sidecar on the 445HD and 440HD, and the large touch screen on the 450HD, to replicate the simplicity of the legacy workflow. This eliminates the long and complicated process of managing and answering calls using only a main screen, where there isn't usually enough room to see all the necessary information in one place.



AudioCodes designed and built the 450HD executive phone with a large touch screen displaying all the information a manager is ever likely to need. The 445HD and 440HD admin phones have an integrated sidecar for managing every aspect of each bosses' call queue, allowing admin assistants to

easily switch between each bosses' line and their own speed dials. This makes it very straightforward to manage workflows.

The Boss Admin functionality is available using any combination of the 450HD and 445HD or 440HD IP phones.



Benefits for Bosses

- Use a familiar legacy-like workflow that requires less time spent on training.
- See at a glance the status of each of their admin assistants.
- See the number of calls that each admin assistant is managing.
- View the list of calls clearly and easily.
- Activate an intercom and speak to admin assistants with a single click.
- Pick up a relevant call with a single click (based on the line number).
- Make completely private calls at any time without the admin assistants' knowledge.

Benefits for Admin Assistants

- Use a familiar legacy-like workflow that requires less time spent on training.
- See the status of each of their bosses at a glance.
- Switch between the speed dial and each boss's call list with one click.
- Monitor each boss's calls in the integrated sidecar with a designated line number next to the caller.
- Activate an intercom and speak to a boss with a single click.
- Easily see according to different colored lights on the sidecar which calls are being handled other admin assistants.
- Distinguish between active calls and on-hold calls.
- Pick up a relevant call with a single click (based on the line number).
- Transfer a call with two quick clicks.

Moving to unified communications can be challenging and often requires a steep learning curve. The AudioCodes IP phone solution's Boss Admin functionality is very simple and intuitive, simulating a legacy-like workflow to reduce training and increase user adoption.

It is easy to understand the "line" 1 and "line" 2 designations, and one click on the desired line is all that is needed to answer the call.

AudioCodes IP phones are really very simple, And, as we've said, simplicity drives user satisfaction.



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